



# Population Health Management

Liberty Healthcare provides independent needs assessments, facilitates enrollment and eligibility, and monitors the quality of services.

Liberty Healthcare helps state Medicaid and human services agencies make care management decisions that improve health and financial outcomes. We provide independent assessments of people with intellectual and developmental disabilities (I/DD), mental illness, and related conditions to determine eligibility for Medicaid services, as well as operate programs that monitor the quality of the services and supports they receive.

To deliver these programs, we typically deploy nurse assessors, I/DD assessors, quality reviewers, and other mobile personnel, who travel to participant homes, residences, and provider sites to interview recipients and evaluate providers and compliance. Liberty also helps customers design and implement quality assurance and management initiatives that improve overall service delivery.

**"The Liberty Healthcare team has been outstanding in the performance of the critical elements of our quality assurance and improvement system. The Liberty team has maintained a 99% performance rate over the life of the contract in completing provider reviews on time ... [Liberty] has significantly contributed to our success in turning around a very weak I/DD service delivery system, meeting compliance with CMS HCBS waiver quality requirements, and to our progress."**

**Former Director**  
DEPARTMENT ON  
DEVELOPMENTAL DISABILITIES

## SOLUTIONS IN PRACTICE



Liberty provides independent assessments to determine eligibility for behavioral health services in the State of Idaho.



Liberty surveys all day and residential services and conducts provider reviews for District of Columbia HCBS waiver programs.



Liberty provides statewide evaluations of the quality of services and supports delivered to individuals with I/DD in Arizona.

## THE LIBERTY ADVANTAGE

**Experience deploying mobile reviewers** to conduct eligibility and level of care assessments and evaluate the quality of services.

**Expertise in serving vulnerable clients**, including adults and children with disabilities and forensically involved populations.

**Ability to analyze performance data** to continually refine processes and deliver added value and improved outcomes.

**Bandwidth and expertise** to effectively staff and support programs of nearly any size or level of complexity.

## BY THE NUMBERS

**45,000+**

reports of abuse, neglect, or exploitation processed as part of a statewide adult protective services

**80,000+**

eligibility assessments for personal care services and other HCBS long term care supports and services.

**12,000+**

initial and annual level of care for children and adults with disabilities.



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